



<https://tedshealthcare.com/job/social-worker-sw-social-service-worker-ssw/>

## Social Worker (SW) / Social Service Worker (SSW)

### Description

**Social Worker / Social service worker** assist clients in dealing with personal and social problems by delivering counselling, community services and social support programs.

### Responsibilities

#### Job Duties

- Conduct interviews with service users as well as their families in order to review and assess their situation
- Offer support and information to service users, as well as their families
- Organize and manage support packages to enable clients lead the fullest lives possible
- Make decisions and recommend on the best course of action for a particular client
- Liaise with, and make referrals to other sister or relevant agencies
- Maintain accurate records
- Prepare reports for legal action
- Give evidence in court when called upon
- Assess and treat individuals with mental, emotional, or substance abuse problems, including abuse of alcohol, tobacco, and/or other drugs. Activities may include individual and group therapy, crisis intervention, case management, client advocacy, prevention, and education
- Counsel clients in individual and group sessions to assist them in dealing with substance abuse, mental and physical illness, poverty, unemployment, or physical abuse
- Interview clients, review records, and confer with other professionals to evaluate mental or physical condition of client or patient.
- Collaborate with counselors, physicians, and nurses to plan and coordinate treatment, drawing on social work experience and patient needs.
- Monitor, evaluate, and record client progress with respect to treatment goals.
- Refer patient, client, or family to community resources for housing or treatment to assist in recovery from mental or physical illness, following through to ensure service efficacy.
- Counsel and aid family members to assist them in understanding, dealing with, and supporting the client or patient.
- Modify treatment plans according to changes in client status.
- Plan and conduct programs to prevent substance abuse, to combat social problems, or to improve health and counseling services in community.

#### Skills:

1) **Active Listening** — Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

### Hiring organization

Teds Healthcare

### Employment Type

Full-time, Part-time, Contractor, Temporary, Intern

- 2) **Social Perceptiveness** — Being aware of others' reactions and understanding why they react as they do.
- 3) **Critical Thinking** — Using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems.
- 4) **Speaking** — Talking to others to convey information effectively.
- 5) **Writing** — Communicating effectively in writing as appropriate for the needs of the audience.
- 6) **Reading Comprehension** — Understanding written sentences and paragraphs in work related documents.
- 7) **Active Learning** — Understanding the implications of new information for both current and future problem-solving and decision-making.
- 8) **Coordination** — Adjusting actions in relation to others' actions.
- 9) **Service Orientation** — Actively looking for ways to help people.
- 10) **Judgment and Decision Making** — Considering the relative costs and benefits of potential actions to choose the most appropriate one.
- 11) **Time Management** — Managing one's own time and the time of others.
- 12) **Monitoring** — Monitoring/Assessing performance of yourself, other individuals, or organizations to make improvements or take corrective action.
- 13) **Complex Problem Solving** — Identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.
- 14) **Negotiation** — Bringing others together and trying to reconcile differences.
- 15) **Instructing** — Teaching others how to do something.
- 16) **Learning Strategies** — Selecting and using training/instructional methods and procedures appropriate for the situation when learning or teaching new things.
- 17) **Persuasion** — Persuading others to change their minds or behavior.
- 18) **Assessment and Case Management Skills**

## Qualifications

### Job Requirements:

- The successful candidate will possess a degree or diploma in Social Work combined with a minimum 1 year of work experience preferably with individual with mental health and addiction issues.
- Registration with the Ontario College of Social Worker & Social Service Worker as a member in good standing is an asset.
- Computer skills required
- Valid G licence is an asset.

## Contacts

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